

Electrical Oil Services Limited

Terms and Conditions of Sale



1. Interpretation

1.1 In these terms and conditions of sale ("Conditions") the following words have the following meanings:

Applicable Laws: all applicable laws, statutes, regulations and codes from time to time in force;

Brexit: The UK ceasing to be a member state of the European Union on 31 January 2020 and ceasing to be subject to the transition or implementation arrangements provided for by Part 4 of the withdrawal agreement between the UK and the European Union negotiated under Article 50(2) of the Treaty of the European Union which sets out the arrangements for the UK's withdrawal from the European Union;

Brexit Trigger Event: an event occurring as a result of Brexit which has a substantial adverse impact and/or cost implication on a party's ability to perform the Contract in accordance with its terms and the law;

Buyer: the person(s), firm or company who purchases the Product from the Company;

Company: Electrical Oil Services Limited (company number 03749629) whose registered office address is situated at Grove House, Guildford Road, Leatherhead, Surrey, KT22 9DF (hereinafter referred to as "EOS");

Contract: any contract between the Company and the Buyer for the sale of the Product, incorporating these Conditions and including any Order;

Data Protection Legislation: means the Data Protection Act 2018, the Privacy and Electronic Communications Regulations 2003, the GDPR and all applicable data protection laws including any subordinate legislation, regulation or guidance issued by the relevant authority;

Delivery Point: the place where delivery of the Product is to take place under Condition 6;

Force Majeure Event: as defined under clause 18.1;

GDPR: Regulation 2016/679;

EOS Affiliates: means any undertaking which is from time to time a subsidiary undertaking (as defined by Section 1162 of the Companies Act 2006) of the Company, a parent undertaking (as defined by Section 1162 of the Companies Act 2006) of the Company, or a subsidiary undertaking of a parent undertaking of the Company;

Order: any purchase order placed pursuant to Condition 2.6;

Product: any product agreed in the Contract to be supplied to the Buyer by the Company (including any part or parts of them);

REACH: means Regulation (EC) No 1907/2006 (as amended) of the European Parliament concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals; and

Specification: as defined within Condition 12.1.

1.2 In these Conditions:

1.2.1 references to any statute or statutory provision shall, unless the context otherwise requires, be construed as a reference to that statute or statutory provision as from time to time amended, consolidated, modified, extended, re-enacted or replaced;

1.2.2 references to the masculine include the feminine and references to the singular include the plural and vice versa as the context admits or requires;

1.2.3 clause, schedule and paragraph headings are used for ease of reference only will not affect the interpretation of these Conditions;

1.2.4 a **person** includes a natural person corporate or unincorporated body (whether or not having separate legal personality); and

1.2.5 any words following the terms **including, include, in particular, for example** or any similar expression will be construed as illustrative and will not limit the sense of the words, description, definition, phrase or term preceding those terms.

2. Application of Conditions

2.1 Subject to any variation under Condition 2.3 the Contract will be on these Conditions to the exclusion of all other terms and conditions (including any terms or conditions which the Buyer purports to apply under any Order, confirmation of Order, Specification or other document or which are implied by trade, custom, practice or course of dealing).

2.2 No terms or conditions endorsed upon, delivered with or contained in the Buyer's Order, confirmation of Order, Specification or other document will form part of the Contract.

2.3 These Conditions apply to all sales of the Product to the Buyer by the Company and any variation to these Conditions and any representations about the Product shall have no effect unless expressly agreed in writing and signed by a director of the Company. Nothing in this Condition will exclude or limit the company's liability for fraudulent misrepresentation.

2.4 If there is any conflict between the terms of an Order and these Conditions, the terms of these Conditions will prevail.

2.5 Each Order for the Product by the Buyer shall be deemed to be an offer by the Buyer to purchase the Product in accordance with these Conditions.

2.6 No Order placed by the Buyer shall be deemed to be accepted by the Company until a written acknowledgement of Order is issued by the Company or (if earlier) the Company delivers the Product to the Buyer.

2.7 Once the Company has accepted an Order in accordance with Condition 2.6, it shall be legally binding on the Buyer and if the Buyer cancels its Order for any reason, it shall remain liable in full for the price of the Product and shall indemnify the Company in respect of all losses (including loss of profit), costs, damages, charges and expenses suffered or incurred by the Company as a result of such cancellation.

2.8 The Buyer is responsible for ensuring that the terms of its Order and any applicable Specification are complete and accurate and that the Product will meet its requirements.

2.9 Unless otherwise agreed, the quality of the goods will be exclusively determined by the Company's Specification.

2.10 The Company reserves the right to amend the specification of the Product or the Specification if required by any Applicable Laws.

2.11 Identified uses under the European Chemicals Regulation REACH that are relevant to the Product shall neither represent an agreement on the corresponding contractual quality of the Product nor the designated use under this Contract.

2.12 Any quotation is given on the basis that no Contract will come into existence until the Company despatches an acknowledgement of Order to the Buyer. Any quotation will remain valid for the period specified in the quotation or a maximum of 30 days from the date of quotation provided that the Company has not previously withdrawn it.

3. Description

3.1 The description of the Product shall be as set out in the Company's quotation or acknowledgement of Order (as applicable).

3.2 All samples, drawings, descriptive matter, Specifications and advertising issued by the Company and any descriptions or illustrations contained in the Company's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Product described in them. They will not form part of this Contract nor have any contractual force.

4. Price

4.1 Unless the Buyer and the Company have agreed in writing another price for the Product on or before the date of despatch of any Order, the Product will be charged in accordance with the Company's price list at the price ruling on the date of delivery or deemed delivery, irrespective of the date of Order. Prices are subject to change without notice.

4.2 The price is exclusive of any applicable VAT, levy or other duty for which the Buyer is also liable together with all costs or charges in relation to loading, unloading carriage and insurance all of which amounts shall be paid for by the Buyer in addition to the price of the Product when payment is due for the Product.

4.3 The Company may, by giving notice to the Buyer at any time up to 10 days prior to delivery, increase the price of Products to reflect any increase in the cost of the Product that is due to:

4.3.1 any factor beyond the Company's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);

4.3.2 any request by the Buyer to change the delivery date(s), quantities or types of Products ordered, or the Specification; or

4.3.3 any delay caused by any instructions of the Buyer or failure of the Buyer to give the Company adequate or accurate information or instructions.

5. Payment

5.1 The Company may require the Buyer to pay cash on or before delivery of any Products specified in an Order: otherwise (at the Company's discretion), payment is to be made not later than the twentieth day of the month following the month of delivery or deemed delivery of such Products.

5.2 The Company reserves the right (without prejudice to the Buyer's obligation to pay on the due date or any other rights of the Company and in addition thereto) to charge interest on any overdue sums on a daily basis from the date payment fell due to the date of actual payment (both dates inclusive) whether before or after Judgment at the annual rate of 3% above the prevailing base lending rate from time to time of Libor as published in "The Financial Times" every day.

5.3 Time for payment shall be of the essence and invoicing queries shall not change the due date of any payment.

5.4 No payment shall be deemed to have been received until the Company has received cleared funds.

Electrical Oil Services Limited

Terms and Conditions of Sale



5.5 All payments payable to the Company under the Contract shall become due immediately upon termination of this Contract despite any other provision.

5.6 The Buyer shall make all payments due under the Contract without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise including Bank charges unless the Buyer has a valid court order requiring an amount equal to such deduction to be paid by the Company to the Buyer.

6. Delivery

6.1 Unless otherwise agreed in writing by the Company, delivery of the Product shall take place:

6.1.1 where the Company undertakes delivery of the Product, when unloaded from the Company's vehicle, ship or other transport at the station port or address specified by the Buyer when the Order is placed; or

6.1.2 where the Buyer undertakes to collect the Product, when loaded onto the Buyer's vehicle or other transport at the address nominated by the Company.

6.2 The Buyer will take delivery of the Product within 24 hours of the Company giving notice that the Product is ready for delivery where delivered by ship or, if delivered by any other means, within three days of the date that the Company gives notice that the Product is ready for delivery.

6.3 Unless otherwise agreed in writing any dates specified by the Company for delivery of the Product are intended to be an estimate and time for delivery shall not be made of the essence by notice. If no dates are so specified, delivery will be within a reasonable time (as determined by the Company).

6.4 Subject to the other provisions of these Conditions the Company will not be liable for any direct, indirect or consequential loss (all three of which terms include, without limitation, loss of profits, loss of business, costs of replacement service providers, depletion of goodwill and like loss), costs, damages, charges or expenses caused directly or indirectly by any delay in the delivery of the Product (even if caused by the Company's negligence).

6.5 If, for any reason, the Buyer will not accept delivery of any of the Product when they are ready for delivery, or the Company is unable to deliver the Product on time because the Buyer has not provided appropriate instructions, documents, licences or authorisations regarding delivery or otherwise relevant to the supply of the Product:

6.5.1 risk in the Product will pass to the Buyer (including for loss or damage caused by the Company's negligence);

6.5.2 the Product will be deemed to have been delivered;

6.5.3 the Company may store the Product until delivery whereupon the Buyer will be liable for all related costs and expenses (including, without limitation, storage and insurance); and

6.5.4 If fourteen days after the day on which the Company notified the Buyer that the Product was ready for delivery the Buyer has not taken or accepted actual delivery of them, the Company may resell or otherwise dispose of part or all of the Products.

6.6 The Buyer will provide at its expense at the Delivery Point adequate and appropriate equipment and manual labour for loading and unloading of the Product.

6.7 If the Company delivers to the Buyer a quantity of Product of up to 5% more or less than the quantity accepted by the Company the Buyer shall not be entitled to object to or reject the Product or any of them by reason of the surplus or shortfall and shall pay for such Product at the *pro rata* Contract rate.

7. Packed Goods

7.1 Where deliveries of drum lots are made in the Company's returnable steel drums, they will be charged separately at the Company's prices for such drums ruling on the date of despatch. The Buyer undertakes to make such drums available for collection by the Company following delivery of the Product. Upon such drums being received by the Company in good condition, the Buyer will be credited at the prices charged when dispatched. Owing to the volatile nature of the Product, the Company will not be responsible for any shortage after the drums leave the possession of the Company.

7.2 Where the Product is delivered in the Company's returnable Intermediate Bulk Containers (IBCs) the IBCs must be made available for collection by the Company within one month of their date of delivery to the Buyer, failing which the Company shall charge reasonable rent per day on the IBCs until returned. Any damage to the IBC will be charged to the Buyer based on actual costs of repair.

8. Non-Delivery

8.1 The quantity of any consignment of Product as recorded by the Company upon despatch from the Company's place of business shall be conclusive evidence of the quantity received by the Buyer on delivery unless the Buyer can provide conclusive evidence proving the contrary.

8.2 The Company shall not be liable for any non-delivery of Product (even if caused by the Company's negligence) unless written notice is given to the Company within 7 days of the date when the Product would in the ordinary course of events have been received.

8.3 Any liability of the Company for non-delivery of the Product shall be limited to replacing the Product within a reasonable time or issuing a credit note at the *pro rata* Contract rate against any invoice raised for such Product. The Company will have no liability for any failure to deliver the Product to the extent that such failure is caused by a Force Majeure Event or the Buyer's failure to provide the Company with adequate delivery instructions or any other instructions that are relevant to the supply of the Product.

8.4 Where the Product are to be delivered in instalments, each delivery shall constitute a separate contract and failure by the Company to deliver any one or more of the instalments in accordance with these Conditions or any claim by the Buyer in respect of any one or more instalments shall not entitle the Buyer to treat the Contract as a whole as repudiated (not shall it entitle the Buyer to cancel any other instalment).

9. Title and Risk

9.1 The Product shall be at the Buyer's risk from the time of delivery (as specified in 6.1) or, if earlier when placed at the Buyer's disposal.

9.2 Ownership of the Product shall not pass to the Buyer until the Company has received in full (in cash or cleared funds) all sums due to it in respect of:

9.2.1 the Product; and

9.2.2 all other sums which are or which become due to the Company from the Buyer on any account.

9.3 Until ownership of the Product has passed to the Buyer, the Buyer must:

9.3.1 hold the Product on a fiduciary basis as the Company's bailee;

9.3.2 (where its storage facilities so permit) store the Product (at no cost to the Company) separately from all other product of the Buyer or any third party in such a way that they remain readily identifiable as the Company's property;

9.3.3 not destroy, deface or obscure any identifying mark or packaging on or relating to the Product;

9.3.4 maintain the Product in satisfactory condition and keep them insured on the Company's behalf for their full price against all risks to the reasonable satisfaction of the Company. On request the Buyer shall produce the policy of insurance to the Company;

9.3.5 notify the Company immediately if the Buyer becomes subject to any of the events listed in Conditions 9.3.8- 9.3.11; and

9.3.6 hold the proceeds of the insurance referred to in [Condition 9.3.4](#) on trust for the Company and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.

9.3.7 The Buyer's right to possession of the Product shall terminate immediately if:

9.3.8 the Buyer has a bankruptcy order made against him or makes an arrangement or composition with his creditors, or otherwise takes the benefit of any statutory provision for the time being in force for the relief of insolvent debtors, or (being a body corporate) convenes a meeting of creditors (whether formal or informal), or enters into liquidation (whether voluntary or compulsory) except a solvent voluntary liquidation for the purpose only of reconstruction or amalgamation, or has a receiver and/or manager, administrator or administrative receiver appointed of its undertaking or any part thereof, or documents are filed with the court for the appointment of an administrator of the Buyer or notice of intention to appoint an administrator is given by the Buyer or its directors or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986), or a resolution is passed or a petition presented to any court for the winding up of the Buyer or for the granting of an administration order in respect of the Buyer, or any proceedings are commenced relating to the insolvency or possible insolvency of the Buyer; or

9.3.9 the Buyer suffers or allows any execution, whether legal or equitable, to be levied on his/its property or obtained against him/it, or fails to observe/performs any of his/its obligations under the Contract or any other contract between the Company and the Buyer, or is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or the Buyer ceases to trade;

9.3.10 the Buyer encumbers or in any way charges any of the Product; or

9.3.11 any event occurs, or proceeding is taken, with respect to the Buyer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in Condition 9.3.8 to Condition 9.3.10 (inclusive).

9.4 The Company shall be entitled to recover payment for the Product notwithstanding that ownership of any of the Product has not passed from the Company.

9.5 The Buyer grants the Company, its agents and employees an irrevocable licence at any time to enter any premises where the Product are or may be stored in order to inspect them, or, where the Buyer's right to possession has terminated, to enter with such transport as may be necessary to repossess and recover them.

9.6 Nothing in this Contract shall confer any right on the Buyer to return the Product sold hereunder or refuse or delay payment of a Product, unless otherwise agreed in writing by the parties.

Electrical Oil Services Limited

Terms and Conditions of Sale



9.7 Title to any consignment stock or vendor managed inventory held at the Buyer's premises will remain at all times with the Company whether such stock of Products is held in the Company's storage facility on the Buyer's premises or in the storage facilities provided on site by the Buyer. The Company shall have the right at all reasonable times to enter the premises of the Buyer to remove any such stock held under the provisions of any arrangement entered into with the Buyer.

10. Buyer's Undertakings

10.1 The Buyer undertakes to:

10.1.1 accept responsibility for providing safe and sufficient facilities for the reception of the Product into storage and will indemnify the Company against any damages claims or costs arising out of a breach of this Condition;

10.1.2 acquaint itself with and to comply with all applicable requirements and restrictions imposed by law (including but not limited to the Health & Safety at Work Act 1974, (and regulations made thereunder) and the HMRC Tied Oil Regulations) or by governmental and other authorities or corporations relating to the possession, storage, use, import, export, or resale of the Products;

10.1.3 ensure that no Products are exported or imported in violation of the laws of any jurisdiction into or through which the Products are transported during the course of reaching the Delivery Point. Where necessary, the Buyer shall inform the Company at a reasonable time before delivery of any documents which it is necessary for the Company to provide in order to allow export of the Product in compliance with the laws of any relevant jurisdiction; and

10.1.4 obtain, at its own cost, licences and other consents in relation to the Products as required by Applicable Laws from time to time (including but not limited to REACH, Export Controls, VAT legislation, Hydrocarbon Oil Duties Act and regulations made thereunder), and if required by the Company, the Buyer shall make those licences and consents available to the Company in sufficient time prior to the relevant shipment and in good time following delivery of the Product to provide to the Company or electronically file any documentation required (including but not limited to proof of export, excise accompanying documents).

10.2 The Buyer is responsible for and shall hold the Company harmless from any and all claims by fiscal/customs authorities in connection with any irregularity in respect of taxes and/or duties and/or levies, including but not limited to claims in connection with documents issued in the name of the Company in respect to the export, transit or import of the Product, irrespective of whether or not there is any fault or negligence on the part of the Buyer.

10.3 The Buyer will at all times comply with any codes of conduct of the Company that may be issued to the Buyer from time to time, including but not limited to the Company's Code of Conduct for Business.

11. Termination

11.1 Without limiting its other rights or remedies, the Company may terminate the Contract with immediate effect by giving written notice to the Buyer if:

11.1.1 the Buyer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 14 days of being notified in writing to do so; and

11.1.2 the Buyer is subject to any of the events listed in Conditions 9.4.1 – 9.4.4.

11.2 Termination or expiry of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.

11.3 On termination or expiry of the Contract, each party will promptly:

11.4 return to the other party all equipment, materials and property belonging to the other party that the other party had supplied to it in connection with the supply and purchase of the Product under the Agreement;

11.5 return to the other party all documents and materials (and any copies) containing the other party's Information; and

11.6 erase all the other party's confidential information from its computer systems (to the extent possible).

11.7 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

12. Warranties

The Company warrants that:

12.1 Products supplied by the Company will at the time of delivery comply with the specification set out in the Company's relevant Product guide or quotation (**Specification**).

12.2 As the Company has no control over the storage of the Product after delivery or over the method of application or use of the Product, any condition or warranty in place by Applicable Laws or otherwise in relation to the quality, appearance, aroma and constitution of Product or their fitness for any purpose is hereby excluded to the fullest extent permitted

by law save as set out in these Conditions or otherwise expressly agreed in writing with the Buyer.

12.3 The Company makes no representation or warranty as to the suitability or fitness for purpose of the Product unless expressly agreed in writing with the Buyer. All warranties which might otherwise be implied are excluded to the fullest extent permitted by law.

12.4 The Company shall not be liable for a breach of the warranty in [Condition 0](#) unless:

12.4.1 the Buyer gives written notice of the defect to the Company, and (if the defect is as a result of damage in transit) to the carrier, within three days of the time when the Buyer discovers or ought to have discovered the defect; and

12.4.2 the Company is given a reasonable opportunity after receiving the notice of examining such Product or appointing an independent inspector to undertake such examination and the Buyer (but only if asked to do so by the Company) returns such Product to the place specified by the Company. The costs of any examination shall be borne equally by the Company and the Buyer.

12.5 The Company shall not be liable for a breach of the warranty in [Condition 12.1](#) if:

12.5.1 the Buyer makes any further use of such Product after giving such notice in [Condition 12.1.1](#); or

12.5.2 the defect arises because the Buyer failed to follow the Company's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Product or (if there are none) good trade practice; or

12.5.3 the defect arises as a result of the Company following any drawing, design or Specification supplied by the Buyer; or

12.5.4 the Buyer alters or repairs such Product without the written consent of the Company; or

12.5.5 the defect arises as a result of wilful damage, negligence, or abnormal storage or working conditions; or

12.5.6 the Product differs from the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.

12.6 Subject to [Conditions 12.4 and 12.5](#), if the Product does not conform with the warranty in [Condition 12.1](#) the Company shall at its option replace such Product (or the defective part) or refund the price of such Product at the pro rata Contract rate provided that, if the Company so requests, the Buyer shall, at the Company's expense, return the Product or the part of such Product which is defective to the Company.

12.7 If the Company complies with [Condition 12.6](#) it shall have no further liability for a breach of the warranty in [Condition 12.1](#) in respect of such Product.

12.8 Any Product returned to the Company and replaced in accordance with [Condition 12.6](#) will belong to the Company.

13. Limitation of Liability

13.1 Subject to [Conditions 13.2 and 13.3](#), the following provisions set out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of:

13.1.1 any breach of these Conditions; and

13.1.2 any representation, statement or tortious act or omission including negligence arising under or in connection with the Contract.

13.2 All warranties, conditions and other terms implied by statute or common law (save for the conditions implied by section 12 of the Sale of Goods Act 1979) are, to the fullest extent permitted by law, excluded from the Contract.

13.3 Nothing in these Conditions excludes or limits the liability of the Company for death or personal injury caused by the Company's negligence or fraudulent misrepresentation.

13.4 Subject to Conditions 13.2 and 13.3:

13.4.1 the Company's total liability in contract, tort (including negligence), breach of statutory duty, misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of this Contract shall be limited to invoice value of the delivery concerned in relation to the relevant Order; and

13.4.2 the Company shall not be liable to the Buyer for any indirect or consequential loss or damage (whether for loss of profit, loss of business, loss of contract, depletion of goodwill or otherwise), costs of replacement service providers, costs, expenses or other claims for consequential compensation whatsoever (howsoever caused) which arise out of or in connection with the Contract or the use or resale of the Product by the Buyer.

13.4.3 This Condition 13 will survive termination of the Contract.

14. Brexit

14.1 If a Brexit Trigger Event Occurs, the Company may:

Electrical Oil Services Limited

Terms and Conditions of Sale



14.1.1 require the Buyer to negotiate in good faith an amendment to the Contract to alleviate the Brexit Trigger Event, upon initiating a negotiation by notice (**Brexit Notice**) giving reasonable details of the relevant Brexit Trigger Event; and

14.1.2 if no such amendment is agreed by the parties and made to the Contract within 30 days of a Brexit Notice being served on the Buyer, terminate the Contract with immediate effect upon written notice to the Buyer.

15. Confidentiality

15.1 All information of a confidential nature ("**Information**") which is acquired from a party ("**disclosing party**") by the other ("**receiving party**") in the course of performing its obligations under the Contract shall be treated as confidential by the receiving party, shall not be disclosed by the receiving party to any third party and shall only be used for the proper performance of the Contract.

15.2 The obligation in Condition 15.1 shall remain in force for 5 years after the date of termination or expiry of the Contract but shall not apply in respect of any Information which:

15.2.1 is at the time of acquisition already in the public domain or which subsequently enters the public domain otherwise than as a result of a breach of this Condition 15;

15.2.2 is at the time of acquisition already in the possession of the receiving party without any obligation of confidentiality to the other party; or

15.2.3 after acquisition from the other party is lawfully received from a third party with free rights of disclosure.

15.3 The parties shall take all reasonable steps to ensure that their employees and representatives shall maintain the obligations of confidentiality referred to in Condition 15.1.

15.4 Nothing in this Condition 15 shall preclude disclosure of any Information required by law, or by any government authority, nor shall this Condition 15 apply to Information which has entered into the public domain otherwise than as a result of a breach of this Condition 15.

15.5 At the Company's request the Buyer shall return or destroy all documents and any other materials supplied to the Buyer incorporating any aspect of the Information in whatever form and shall destroy any documents and other materials the Buyer may have created incorporating any aspect of the Information and shall provide the Company with a written statement verifying that this has been done.

15.6 This Condition 15 shall survive the termination or expiry of the Contract howsoever arising.

16. Data Protection

16.1 For the purpose of this Condition 16, the terms **process**, **processed**, **processes**, **processing**, **personal data**, **data processor** and **data subject** have the meanings set out in the Data Protection Legislation.

16.2 Both parties will at all times comply with all applicable requirements of the Data Protection Legislation in performing their respective obligations under the Contract.

16.3 It is acknowledged that neither party will process any personal data on the other's behalf as a data processor in connection with the Contract. In the event that it is required for either party to process personal data on the other party's behalf as a data processor in connection with the Contract, neither party will do so unless and until the parties have entered into all required documentation in compliance with the Data Protection Legislation, including Article 28 GDPR.

17. Assignment

17.1 The Buyer shall not be entitled to assign the Contract or any part of it without the prior written consent of the Company.

17.2 The Company may assign the Contract or any part of it to any person, firm or company.

18. Force Majeure

18.1 The Company will have no liability to the Buyer under the Contract if it is prevented from, or delayed in, performing its obligations under the Contract, or from carrying on its business, by acts, events, omissions or accidents beyond its reasonable control, including, without limitation, epidemics, pandemics, strikes, lockouts or other industrial disputes, failure of a utility service, infrastructure, or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors (**Force Majeure Event**).

18.2 If for any reason, supplies of the Product deliverable under the Contract or of the feedstock from which such Product is directly or indirectly derived from or any of the Company's then existing sources of supply are curtailed or cut off, the Company shall have the option during such period of curtailment or cessation to apportion fairly among its customers including affiliated companies, and whether under Contract or not, such Product as may be received in the ordinary course of business or manufactured at the Company's plant.

18.3 The Company shall not be obliged to purchase or otherwise obtain alternative supplies of the Product deliverable under the Contract, or the feedstock from which such Product directly or indirectly is derived, nor shall the Company be obliged to settle labour disputes,

run down inventories below normal levels, adapt or vary its manufacturing plan except at; the Company's sole discretion, or to take any steps other than in accordance with good business practice to make up inadequate supplies or to replace the supplies so curtailed or cut off as anticipated under Condition 18.2. The Company shall not be obliged to make up deliveries omitted or curtailed under the Contract. Any such deficiencies in deliveries shall be cancelled with no liability to either party.

19. Communications

19.1 All communications between the parties and any notice required or permitted to be given by either party to the other under this Contract must be in writing and delivered by hand or sent by pre-paid first-class post or sent by facsimile transmission:

19.1.1 (in case of communications to the Company) to its registered office or such changed address as shall be notified to the Buyer by the Company; or

19.1.2 (in the case of the communications to the Buyer) to the registered office of the addressee (if it is a company) or (in any other case) to any address of the Buyer set out in any document which forms part of this Contract or such other address as shall be notified to the Company by the Buyer.

19.2 Communications shall be deemed to have been received:

19.2.1 if sent by pre-paid first-class post, 2 days (excluding Saturdays, Sundays and bank and public holidays) after posting (exclusive of the day of posting);

19.2.2 if delivered by hand, on the day of delivery;

19.2.3 if sent by facsimile transmission on a working day prior to 4.00 pm, at the time of transmission and otherwise on the next working day.

20. General

20.1 In performing its obligations under the Contract, each party will comply with all applicable anti-slavery and human trafficking laws, statutes, regulations and codes from time to time in force including but not limited to the Modern Slavery Act 2015 the UN Supplier Code of Conduct and all principles, regulations and codes issued by the UN Global Compact.

20.2 Each party will comply with all applicable laws, statutes, regulations and codes relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010 in performing its obligations under the Contract.

20.3 The parties warrant that it and each of its officers or directors are not:

20.3.1 the subject of any sanctions administered or enforced by the U.S. Department of Treasury's Office of Foreign Assets Control, the United Nation's Security Council, the European Union, Her Majesty's Treasury or other relevant sanctions authority (collectively, **Sanctions**); or

20.3.2 directly or indirectly, owned or controlled by, or under common control with, or acting for the benefit of or on behalf of any person's subject to any Sanctions.

20.4 The Company has complied, and is in compliance, in all material respects with all national and international Applicable Laws promulgated by any governmental authority applicable to the Company with regard to the exportation of goods, technology or software, and have held, and currently hold, all necessary licenses applicable to the Company with respect to the foregoing. Specifically, but without limitation of the foregoing, the Company has not exported or re-exported any goods, technology or software in any manner that violates any applicable national or international export control law, executive order, regulation, rule or sanction.

20.5 The Contract, and any documents referred to in it, constitute the whole agreement between the parties and supersede any previous arrangement, understanding or agreement between them relating to the subject matter they cover. No terms or conditions (other than the Contract) endorsed upon or delivered with any Order submitted by the Buyer under these Conditions or any other terms or conditions that the Buyer seeks to impose or incorporate will form part of the Contract.

20.6 Each of the parties acknowledges and agrees that in entering into the Contract it does not rely on any undertaking, promise, assurance, statement, representation, warranty or understanding (whether in writing or not) of any person (whether party to this agreement or not) relating to the subject matter of this agreement, other than as expressly set out in the Contract.

20.7 Nothing in the Contract is intended to, or will, operate to create a partnership between the parties, or authorise either party to act as agent for the other, and neither party will have the authority to act in the name or on behalf of, or otherwise to bind, the other in any way (including, but not limited to, the making of any representation or warranty, the assumption of any obligation or liability and the exercise of any right or power).

20.8 Each right or remedy of the Company under the Contract is without prejudice to any other right or remedy of the Company whether under the Contract or not.

20.9 If any provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect.

Electrical Oil Services Limited

Terms and Conditions of Sale



20.10 Any waiver by the Company of any breach of, or any default under, any provision of the Contract by the Buyer will not be deemed a waiver of any subsequent breach or default and will in no way affect the other terms of the Contract.

20.11 No waiver by the Buyer of any breach of the Contract by the Company shall be considered as a waiver of any subsequent breach of the same or any other provision.

20.12 The parties agree that EOS Affiliates may (with the intention to confer a benefit on them) in their own right enforce this Contract, so that they shall be able to sell Products to the Buyer on the same terms and conditions as the Company. Other than that, the parties to this Contract do not intend that any term of this Contract will be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.

20.13 The Contract and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by, and construed in accordance with, English law. The parties irrevocably agree that the courts of England shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with the Contract or its subject matter or formation (including non-contractual disputes or claims) except that either party may seek an interim injunction or urgent relief in any court of competent jurisdiction.

Approved on & applicable from: 01 August 2025